

The Terrace Dental Centre

Referral Policy

- We will write to you to acknowledge receipt of your referral.
- We will contact the patient within 24 working hours to arrange booking an appointment.
- Before the patient's first appointment, we will send them information including their appointment details, estimated price list, a map of our location and a biography of the clinician they will be seeing.
- At the appointment we will discuss all treatment options with the patient and try to ensure they understand these before decisions on treatment are made.
- Following their consultation we will provide a bespoke report for the patient outlining their options regarding future treatment and estimated costs. We will also send a letter to you as the referring clinician regarding the clinical findings and treatment options discussed.
- We will always encourage patients to continue receiving general dental treatment from you.
- Once the treatment is completed we will write to you detailing the treatment carried out and any recommended follow up procedures or maintenance care necessary.